New Mexico Judiciary - Juror Exit Survey Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

1. Please indicate at which court you recently completed jury service?

		Response Percent	Response Count
Magistrate Court		4.8%	15
District Court		**90.1%**	**281**
Metropolitan		1.0%	3
Not Sure		4.8%	15
	answered question		312
	skipped question		0

2. What type of Jury did you serve on?

		Response Percent	Response Count
Trial Jury		**64.4%**	**201**
Grand Jury		3.2%	10
Did Not Serve as a Juror		29.5%	92
I served on more than one Jury		1.0%	3
Not Sure		1.9%	6
	answered question		312
	skipped question		0

3. In which New Mexico County do you live?

		Response Percent	Response Count
Bernalillo		24.7%	77
Catron		0.0%	0
Chaves		0.0%	0
Cibola		0.0%	0
Colfax		0.0%	0
Curry		0.0%	0
De Baca		0.0%	0
Dona Ana		**30.1%**	**94**
Eddy		0.0%	0
Grant		1.6%	5
Guadalupe		0.0%	0
Harding		0.0%	0
Hidalgo		1.3%	4
Lea		0.0%	0
Lincoln		0.0%	0
Luna		0.0%	0
McKinley		14.1%	44
Mora		0.0%	0
Otero		5.1%	16
Quay		0.0%	0
Rio Arriba		0.6%	2
Roosevelt		2.9%	9
San Juan		10.9%	34

San Miguel		3.5%	11
Sandoval		0.0%	0
Santa Fe		0.3%	1
Sierra		0.0%	0
Socorro		0.0%	0
Taos		0.0%	0
Torrance		0.0%	0
Union		0.0%	0
Valencia		4.8%	15
		answered question	**312**
		skipped question	**0**
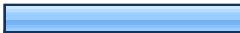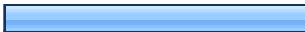
4. How long was your term of jury service?

		Response Percent	Response Count
Less than two weeks		7.4%	23
Two weeks to one month		29.2%	91
Five weeks to two months		**39.4%**	**123**
Three months		7.7%	24
Four months		2.6%	8
Five months		0.3%	1
Six months		9.6%	30
Not sure		1.9%	6
Other, please specify		2.9%	9
		answered question	312
		skipped question	0

5. Please rate the following factors.

	Very Good	Good	Adequate	Poor	Rating Average	Rating Count
Initial Orientation	**59.8% (177)**	32.1% (95)	6.8% (20)	1.4% (4)	1.50	296
Professionalism of Court Staff	**77.0% (228)**	20.3% (60)	2.0% (6)	0.7% (2)	1.26	296
Jury Room	**58.1% (161)**	31.8% (88)	9.4% (26)	0.7% (2)	1.53	277
Restrooms	**59.1% (162)**	31.4% (86)	7.7% (21)	1.8% (5)	1.52	274
Security	**66.3% (189)**	28.8% (82)	3.9% (11)	1.1% (3)	1.40	285
Efficient Use of Juror Time	38.2% (108)	**40.6% (115)**	12.7% (36)	8.5% (24)	1.92	283
Telephone call-in or website	**61.8% (183)**	32.1% (95)	4.7% (14)	1.4% (4)	1.46	296
					answered question	304
					skipped question	8

6. If you required special accommodations during your jury service, please indicate which accommodations were provided.

		Response Percent	Response Count
Assisted Listening Device		35.5%	11
Wheelchair Access		0.0%	0
Interpreter - Spoken Language		19.4%	6
Interpreter - Signed Language		0.0%	0
Other, please specify		**45.2%**	**14**
		answered question	31
		skipped question	281

7. Did you experience any problems receiving the accommodations that you needed?

		Response Percent	Response Count
Yes		1.1%	2
No		**98.9%**	**173**
	If yes, please specify		5
	answered question		175
	skipped question		137

8. When you were first called to be a juror, what was your reaction?

		Response Percent	Response Count
Positive		33.1%	100
Neutral		**52.6%**	**159**
Negative		14.2%	43
	answered question		302
	skipped question		10

9. After having served, what is your impression of jury service?
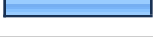
		Response Percent	Response Count
Positive		**58.2%**	**174**
Neutral		36.5%	109
Negative		5.4%	16
	answered question		299
	skipped question		13

10. Please share your ideas about how we might improve the juror experience.

	Response Count
	119
answered question	**119**
skipped question	**193**
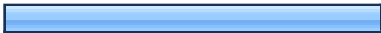
11. Age group?

		Response Percent	Response Count
18-24		8.7%	26
25-34		11.4%	34
35-44		13.4%	40
45-54		17.8%	53
55-64		**24.8%**	**74**
65-74		21.8%	65
75 or over		2.0%	6
	answered question		**298**
	skipped question		**14**

12. What is your gender?

		Response Percent	Response Count
Female		**54.8%**	**164**
Male		45.2%	135
	answered question		**299**
	skipped question		**13**

13. Ethnic Background - Check All That Apply

		Response Percent	Response Count
African-American		1.3%	4
Asian/Pacific Islander		1.7%	5
Caucasian		**56.4%**	**168**
Hispanic/Latino		32.2%	96
Native American/Alaska Native		12.4%	37
		answered question	**298**
		skipped question	**14**