New Mexico Judiciary - Juror Exit Survey Dear

Juror: The New Mexico state courts thank you for
your jury service. We hope you will take a few minutes to help us
evaluate and improve the jury experience by completing this survey.

1. Please indicate at which court you recently completed jury service				
	Response Percent	Response Count		
Magistrate Court	1.3%	3		
District Court	76.4%	181		
Metropolitan	3.4%	8		
Not Sure	1.7%	4		
	answered question	237		
	skipped question	0		

2. What Jury did you serve	on?	
	Response Percent	Response Count
Trail Jury	100.0%	2
Grand Jury	0.0%	0
Did Not Serve as a Juror	0.0%	0
I served on more then one Jury	0.0%	0
Not Sure	0.0%	0
	answered question	2
	skipped question	235

3. In which New Mexico County do you live?

	Response Percent	Response Count
Bernalillo	48.5%	113
Catron	0.0%	0
Chaves	0.0%	0
Cibola	0.0%	0
Colfax	0.0%	0
Curry	1.7%	4
De Baca	0.0%	0
Dona Ana	8.6%	20
Eddy	0.0%	0
Grant	3.0%	7
Guadalupe	0.0%	0
Harding	0.0%	0
Hidalgo	0.0%	0
Lea	0.0%	0
Lincoln	0.0%	0
Luna	0.0%	0
McKinley	0.0%	0
Mora	0.0%	0
Otero	0.0%	0
Quay	8.6%	20
Rio Arriba	0.4%	1
Roosevelt	0.0%	0
San Juan	3.9%	9

San Miguel	2.1%	5
Sandoval	1.7%	4
Santa Fe	0.4%	1
Sierra	0.0%	0
Socorro	9.0%	21
Taos	0.0%	0
Torrance	0.0%	0
Union	0.0%	0
Valencia	12.0%	28
	answered question	233
	skipped question	4

4. How long was your term of jury service?

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	Response Percent	Response Count
Less than two weeks	10.2%	24
Two weeks to one month	39.1%	92
Five weeks to two months	6.8%	16
Three months	8.5%	20
Four months	0.0%	0
Five months	0.0%	0
Six months	20.4%	48
Not sure	0.0%	0
Other, please specify	16.6%	39
	answered question	235
	skipped question	2

5. Please rate the following factors.

	Very Good	Good	Adequate	Poor	Rating Average	Rating Count
Initial Orientation	63.4% (144)	27.3% (62)	8.8% (20)	0.4% (1)	1.46	227
Professionalism of Court Staff	86.0% (196)	12.3% (28)	1.8% (4)	0.0% (0)	1.16	228
Jury Room	62.1% (136)	30.6% (67)	6.4% (14)	0.9% (2)	1.46	219
Restrooms	59.4% (129)	31.3% (68)	8.8% (19)	0.5% (1)	1.50	217
Security	70.1% (155)	25.3% (56)	4.1% (9)	0.5% (1)	1.35	221
Efficient Use of Juror Time	44.9% (101)	29.3% (66)	16.0% (36)	9.8% (22)	1.91	225
Telephone call-in or website	72.4% (163)	21.8% (49)	4.4% (10)	1.3% (3)	1.35	225
				answered	I question	234
				skipped	I question	3

6. If you required special accommodations during your jury service, please indicate which accommodations were provided.

	Response Percent	Response Count
Assisted Listening Device	6.7%	2
Wheelchair Access	3.3%	1
Interpreter - Spoken Language	10.0%	3
Interpreter - Signed Language	0.0%	0
Other, please specify	86.7%	26
	answered question	30
	skipped question	207

7. Did you experience any problems receiving the accommodations that you needed?

	Response Percent	Response Count
Yes	0.9%	1
No	99.1%	108

If yes, please specify

6

answered question	109
skipped question	128

8. When you were first called to be a juror what was your reaction

	Response Percent	Response Count
Positive	50.0%	1
Neutral	50.0%	1
Negative	0.0%	0
	answered question	2
	skipped question	235

9. After having served, what is your impression of jury service?

	Response Percent	Response Count
Positive	100.0%	2
Neutral	0.0%	0
Negative	0.0%	0
	answered question	2
	skipped question	235

10. Please share your ideas about how we might improve the juror experience.

Response	
Count	

114

114	answered question
123	skipped question

11. Age group? Response Response Percent Count 18-24 50.0% 1 25-34 0.0% 0 35-44 0.0% 0 45-54 0.0% 0 55-64 50.0% 1 65-74 0.0% 0 75 or over 0.0% 0 answered question 2 skipped question 235

12. What is your gender? Response Percent Response Count Female 0.0% 0 Male 100.0% 2 answered question 2 skipped question 235

13. Ethnic Background - Check All That Apply

	Response Percent	Response Count
African-American	1.7%	4
Asian/Pacific Islander	1.3%	3
Caucasian	70.0%	161
Hispanic/Latino	28.3%	65
Native American/Alaska Native	2.6%	6
	answered question	230
	skipped question	7